

NIT 15 Who's Calling?



Listen and repeat.



CONVERSATIONS



A. Nancy makes an appointment with a dentist. She talks to the receptionist.

- Receptionist: Fairview Dental Clinic. May I help you?
Nancy: Hello, I'd like to make an appointment for Thursday morning.
Receptionist: May I have your name, please?
Nancy: Nancy Baxter.
Receptionist: Ms. Baxter, hold on please. Yes, there's an opening at 11:00 a.m. next Thursday.
Nancy: That'll be fine. Thank you.

B. Eric calls Keith King, a classmate. Keith's mother answers.

- Mrs. King: Hello.
Eric: Hello. This is *Eric Eastwood*. May I speak to *Keith*?
Mrs. King: I'm sorry *he's* not in.
Eric: Could you have *him* call me back?
Mrs. King: Sure. May I have your name and number?
Eric: Yes, it's *Eric* and my number is 645-5976. Thanks.

PRACTICE



Practice Conversation B with your own name and number.

UNIT 15



LISTEN

Listen to each conversation: 1. an appointment; 2. a flight reservation; and 3. a dinner reservation. Circle the words you hear.

1.	Fairview Hospital	Wednesday	10:15	March 15th	
	Fairmont Hotel	Thursday	1:15	March 16th	
	Fairview Clinic	Friday	1:50	March 17th	
2.	Blue Sea Airlines	K. Johnson	Thursday 22nd	#587 303	526-1546
	Blue Sky Airlines	J. Johnston	Friday 23rd	#589 304	526-1456
	Bayview Airways	J. Jansen	Saturday 24th	#578 305	527-1456
3.	Angry Tiger	Two	6:30 p.m.	Thursday	
	Hungry Lion	Three	7:30 p.m.	Friday	
	Hungry Tiger	Four	8:30 p.m.	Saturday	



LISTEN AND UNDERSTAND

Kevin King is not home. Some friends phone and Mrs. King, Kevin's mother, answers. Listen. Circle the messages you hear.

- | | | | |
|----|--------------------------------|---------------------------------|---|
| 1. | Call
Don Wright
262-5452 | Call
John White
tomorrow. | Don Wright
called tonight. |
| 2. | Call
Nancy
tomorrow. | Pick up
the book! | Return the
book to the
library
tomorrow! |
| 3. | Call
Sheila
tonight! | Sheila
called
tonight | Sheryl
called
today! |

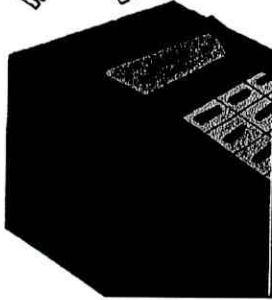
PAIRWORK STUDENT A



You are the receptionist at Fairview Agency. Answer the phone. Help the caller. Write the customer's name, telephone number and any messages.



**RING!
RING!**



GOOD AFTERNOON!
FAIRVIEW AGENCY.
MAY I HELP YOU?



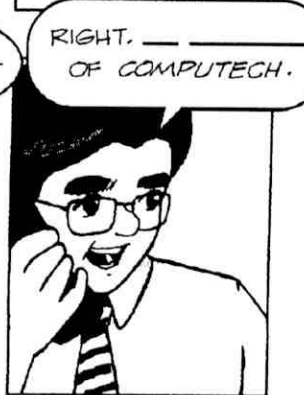
YES. _____
_____?



WHO'S CALLING,
PLEASE?



THAT'S MR. _____
OF COMPUTECH?



RIGHT. _____
OF COMPUTECH.

THIS IS _____
_____.



THANK YOU. WILL
YOU HOLD THE
LINE, PLEASE?



MARRIA!!!



I'M SORRY MR. _____,
BUT MS. RIVERA IS NOT
IN AT THE MOMENT.



WHEN _____
_____?



SOON. WOULD YOU
LIKE TO LEAVE
A MESSAGE?



YES, PLEASE. HAVE
_____ AT
_____ BEFORE _____.



OK. CALL MR. ROBINSON
AT 546-3819 BY 4 P.M.
RIGHT?



YES. _____
THANK YOU.

THANK YOU FOR
CALLING! BYE!

Now practice the conversation with your own names.

PAIRWORK
STUDENT B



You are calling Fairview Agency. Ask questions and write down any necessary information.

RING! RING!

GOOD AFTERNOON! FAIRVIEW AGENCY. MAY I _____?

YES. MAY I SPEAK TO MARIA RIVERA?

PLEASE? _____?

THIS IS MR. BILL ROBINSON OF COMPUTECH.

THAT'S _____?

RIGHT. MR. ROBINSON OF COMPUTECH.

THANK YOU. WILL _____?

MARIA!!!

I'M SORRY MR. ROBINSON, BUT _____.

WHEN IS SHE COMING BACK?

SOON. WOULD _____?

YES, PLEASE. HAVE HER PHONE ME AT 546-3819 BEFORE 4 PM.

OK, CALL MR. ROBINSON AT _____ BY _____ PM. RIGHT?

YES. THAT'S RIGHT. THANK YOU.

_____?

Now practice the conversation with your own names.

PRONUNCIATION

Listen and repeat.

- | | | | |
|------------|--------|---------|---------|
| A. 1. mail | 2. day | 3. game | 4. late |
| pain | may | make | paper |
| rain | say | take | waiter |
| B. 1. no | 2. old | 3. open | 4. hurt |
| so | only | close | hole |
| go | won't | show | smoke |

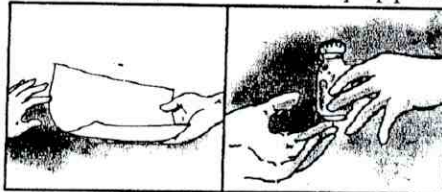
TARGET

This week, when you want to say *no*, you can say *no way!*

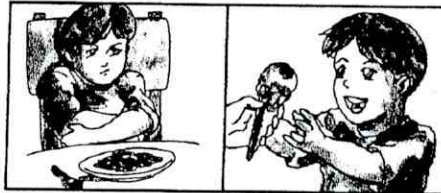
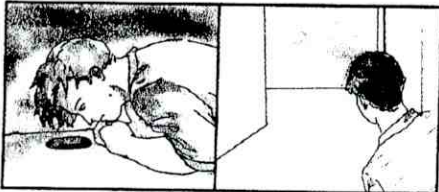
SOUND

Listen and circle the word or sentence you hear.

1. later letter 2. Pass the paper. Pass the pepper.



3. Look in the hole. Look in the hall. 4. I won't eat it. I want to eat it.



Take turns. Say one of the two words or sentences to a partner. Your partner listens and points to the picture.

RHYTHM

Practice the chant. Change the names when you practice.

Hello! May I speak to Nancy? I'm sorry she's not in.
She's not in. She's not in.
May I take your message?

Hello! May I speak to Keith?

Sorry, he's not home.
Could you have him call me back?
Could you have him call me back?

Practice with your partner. Give different answers using words from the chant.

UNIT 15



CHALLENGE

A. This is from a page of a phone book. What is the order of the names?

Fairview Telephone Directory					
Webb, Charlotte	564 Garden Park	256-2003	Wiley, Joel	2594 La Jolla Way	484-8484
Weber, Carlton	2140 Glendale Dr.	431-6834	Wiley, John	4375 Diamante Ct.	453-8959
Weberman, Jason	658 Rose St.	562-1661	Williams, Gertie	3012 Evans Ave.	881-1441
Webster, Dan L.	43 Lexicon Ave.	431-1234	Williams, Mike	17 Silent Way	764-2290
Wenten, Njoman	3202 Redbud Circle	582-6789	Williamson, Mae	59-A Kooper Ln.	919-1111
Wescott, Byron	6521 Rancho Way	584-0632	Wilson, Nanci	2552 Irwin Ct.	272-2722
Westcott, Hal B.	850 Ripley Rd.	454-3277	Winiarski, David	850 My Oak Rd.	861-0680
<i>Western Motors</i>	1588 Sutter St.	555-1412	<i>Wise Owl Books</i>	33 Wibberly Lane	545-4747
Westover, Rob	1212 N. Elm St.	625-2580	Witt, Carol B.	3636 Twin Peaks Dr.	212-0101
<i>Wheeler Tires Inc.</i>	17 East State St.	404-0404	Wolverton, Linc J.	3501 La Center Blvd.	767-7667
White, Jan D.	221 Huerta Place	745-1229	Wong, D. S. MD	757 St. Ives Place	578-2205
White, John G.	408 Sea View Dr.	584-4321	Wood, Sue & Dave	1890 Westwood Ct.	565-5050
Whiteside, Ken L.	333 Riverside Dr.	289-2027	Woods, Natalie	144 Marlboro Rd.	455-2119
Whitsell, Kathy	2516 36th Ave.	974-4854	Wright, Don T.	77 Bayview Way	262-5452

B. Make a class telephone directory. Ask classmates for their phone numbers. Write their names and numbers.

	Example	Classmate 1	Classmate 2	Classmate 3
Name	<i>Sue Adams</i>			
Phone #	<i>048-326-4819</i>			
	Classmate 4	Classmate 5	Classmate 6	Classmate 7
Name				
Phone #				
	Classmate 8	Classmate 9	Classmate 10	Classmate 11
Name				
Phone #				

C. Now write your classmates' names and numbers in alphabetical order. (Family name first.)

Name	Phone #
<i>Adams, Sue</i>	<i>048-326-4819</i>

Name	Phone #